

Apprenticeships

Find your inner Superhero

Supply Chain Operator Level 2

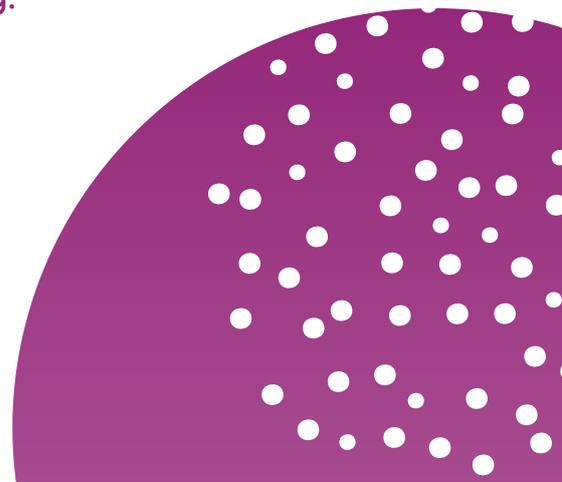


Overview

This is an entry-level apprenticeship which provides the foundation knowledge skills and experience for the role of Supply Chain Operator within occupational areas in the Supply Chain Industry.

Supply Chain Operators are primarily responsible for managing the movement of goods for a variety of customers across all sectors, and as such their customer base will range from large global organisations to sole traders and private customers in local areas, depending on their organisation they may be required to work in shifts, for example overnight or working on weekends, and some (depending on the nature of their organisation) may be required to work internationally in Europe or at worldwide destinations.

Supply Chain Operators communicate and come into contact with a wide range of people and customers, and have a passion to meet customers' expectations by providing a quality service that encourages repeat business, showing drive and energy even when challenges arise. Individuals in this role are highly competent in using industry-recognised systems and associated services within their industry sector and are able to work under pressure to tight deadlines, with excellent time management skills. They are proactive and meet agreed commitments and expectations, taking responsibility for their own action and doing the right thing.



Modules Include:

- Communication skills with both customers/colleagues
- Structure of the Industry
- Importance of Customer Service
- Vision, Objectives and Brand of Organisations
- Systems, processes and technology
- Safe moving and handling of objects, both manually and using equipment
- Team working
- Improvements of own methods of working / working under pressure
- Relevant and current regulation and legislation
- Work to improve cost efficiencies and reduce environmental impact of work activities
- And much more.....



Length of Programme:
12 Months

These modules are all underpinned by a set of behaviours

Benefits:

- Stepping stone to a career in Warehousing / Distribution
- Knowledge Builder – helps understanding every aspect of supply chain
- Earn as you learn
- Government Recognised Qualification - equivalent to GCSEs



End Point Assessment:

End Point Assessment (or EPA as it's known) has been created to assess the knowledge, skills and behaviours gained throughout the qualification. EPA is conducted by an external independent body chosen by the employer. EPA offers the chance to showcase your skills and be awarded a grade that reflects your performance. For this qualification the EPA consists of the following:

- A knowledge and behaviours test using short answer and scenario-based questions
- A practical assessment (workplace observation)