

# Apprenticeships

## Find your inner Superhero

### Travel Consultant Level 3



#### Overview

Travel consultants have a highly responsible role as they provide outstanding customer service, delivering a range of often complex travel arrangements, accommodation bookings and ancillary services which help to ensure their travellers benefit from journeys and time at their destination that is positive and aims to exceed their expectations.

Usually travel consultants specialise in either corporate or leisure travel but either way employers agree that their essential knowledge, skills and behaviours are transferable across the industry.

## Modules Include:

- Geography
- Travel Information
- Industry Practise
- Travel Options
- Product and Service
- Customer
- Legal and Compliance
- Industry Technology
- Business
- Sales
- Team and Personal Performance
- Communication
- Sustainability



These modules are all underpinned by a set of behaviours

Length of Programme:  
12 - 18 Months



## Benefits:

- Stepping stone to a career within travel Industry
- Knowledge Builder – helps understanding the knowledge and skills required to work successfully within Travel
- Earn as you learn
- Government Recognised Qualification - equivalent to A Levels

## End Point Assessment:

End Point Assessment or EPA as its known has been created to assess the knowledge, skills and behaviours gained throughout the qualification. EPA is conducted by an external independent body chosen by the employer. EPA offers the chance to showcase your skills and be awarded a grade that reflects your performance. For this qualification the EPA consists of the following:

- 1-hour Multiple Choice Knowledge Test (
- 2-hour Professional Discussion with the awarding body assessor (this will be about "Your Journey" throughout the qualification, testing knowledge, skills and behaviours)